SmarTone

Value Added Services Tariff & Quick Access Code of the Broadband & Voice Stored-Value SIM *Extra*

Service	Charge
Caller number display	• Free of charge • Registration is not required and the service is free of charge.
System Alert Forwarding Service	**HK$8/30 days** This service allows you to divert the system SMS alerts (including stored value balance and expiry date of the Prepaid SIM card) to your preset Hong Kong mobile number on any network. *See table below*
Call forwarding	**HK$15/month** This service allows you to divert all incoming calls to your preset Hong Kong phone number. *See table below*

System Alert Forwarding Service

Service	Quick Access Code
Subscription	* 1 1 1 * 2 2 * [Hong Kong Mobile No. for receiving system alert SMS] # SEND NOTE: Country code (852) is not required
Cancellation	# 1 1 1 * 2 2 # SEND
Change of the preset mobile number	Contact our store staff

Call forwarding

Service	Quick Access Code
Subscription	* 1 1 1 * 2 1 * 1 # SEND
Cancellation	* 1 1 1 * 2 1 * 0 # SEND
Activation	* 1 1 1 * 2 1 * [Hong Kong Tel. No.] # SEND
Deactivation	* 1 1 1 * 2 1 # SEND
Status Check	* 1 1 1 * 2 1 * 9 # SEND

Service	Charge
Voicemail	HK$15/month • charged at local airtime rate (local use) • roaming charges (overseas use) You can access this service while you are in Hong Kong or overseas. When your mobile phone is busy, unanswered, out of coverage or switched off, all incoming calls can be diverted to your mailbox where callers can leave you a message. An SMS will notify you that a message has been left. You can then call the voice mail service to retrieve your message anytime whether you're in Hong Kong or overseas. You will never miss a call again. For retrieving messages through your card: **Service / Quick Access Code** Subscription / Cancellation: `*111*138# SEND` Retrieve voicemail in HK: `138 SEND` Retrieve voicemail from overseas: `*132*138# SEND`
Call waiting	• Free subscription • Airtime charge will be incurred for all calls you answer. While engaging in a phone conversation, you can take another incoming call by using our call waiting service. A "beep beep" sound during your conversation indicates another party is calling. You can answer the second call by holding the first line, and then alternate between the two calls by putting each respective party on hold. **Service / Quick Access Code** Activate: `*43# SEND` Deactivate: `#43# SEND` Check Status: `*#43# SEND`
Connecting Tone	• HK$20/month (includes a change of connecting tone) • HK$5 - HK$8 per additional changes of connecting tone **Service / Quick Access Code** Subscription: `*111*168# SEND`

Terms and Conditions for these services:
- Prices are subject to change without prior notice.
- The monthly service charges above will be deducted automatically from the SIM card every month. If the SIM card balance is insufficient for charge deduction and/or the SIM card validity is less than 1 month on the monthly renewal day of the subscribed service, the service will be automatically cancelled. Customer is required to top-up the SIM card at $50 or above and subscribe the service again.